



# Corporate guide

NNR GLOBAL LOGISTICS A Div.of Nishi-Nippon Railroad Co.,Ltd

# -Grow in Harmony with you-



NNR Global Logistics may not be the largest international logistics provider in Japan, but we take pride in our unrivaled ability to closely align with each customer's needs while maintaining high service quality.

The Nishitetsu Group's "NNR Group CYD Vision 2035," set forth the concept, "Grow in harmony with you."

This harmony implies thoughtful, thorough dedication to our customers, which we believe gives us an edge over competitors.

By carefully addressing every demand and responding thoroughly, we will continue to grow in harmony with our customers' and partners' businesses.



## Company Profile



Nishi-Nippon Railroad Co. Ltd

As a comprehensive lifestyle business involved in all aspects of living, we support the local, national, and global communities.

Name	Nishi-Nippon Railroad Co. Ltd
Established	December 17, 1908
Founded	September 22, 1942
Head office	3-5-7, Hakata Ekimae, Hakata-ku, Fukuoka-shi
Capital	26,157.29 million yen
No. of shareholders	19,721
Representative	Koichi Hayashida, President and Chief Executive Officer
Lines of business	Railroad and motor vehicle transportation, transportation by use, air transportation agency, customs brokerage, real estate sales and rentals, hotel business, and others



## Group overview



### Connecting your dreams

"The NNR Group will keep providing confidence, comfort, and enjoyment through our businesses which connect people and carry their expectations, walk hand in hand with communities, and develop together." We strive to be a corporate group where each employee continually reflects on how we can best serve our customers and takes action accordingly. We engage in railway, bus, real estate, and urban development business centered in Fukuoka focusing on regional market business while also developing international logistics business with multiple global networks overseas with our business headquarters in Tokyo.

# NISHITETSU GROUP

Mobility

Real Estate

Distribution Industry

Logistics Industry

Hotel and Leisure

Payment

The Nishitetsu Group enriches daily life across the community, with our diverse range of businesses.



# ONE-STOP SOLUTION

Total support for all our customers' needs.

Deliver optimal service by thoroughly understanding the customer's unique circumstances

Prioritizing safety, politeness, and accuracy, we are committed to providing sustainable services for the future.



■ ■ ■ Achieving centralized management and sharing of information with in NNR Group (domestic and overseas).

A pioneer in the air freight business. We start handling air freight in 1948.

- ◆ Headquarters location: Mainichi Nihonbashi Building, 3-2-5 Nihonbashi, Chuo-ku, Tokyo ◆ Established: November 15, 1948
- ◆ General Manager: Keiichi Utaka, Senior Managing Executive Officer, NNR Global Logistics
- ◆ Businesses: Freight forwarding, Customs Clearance, Warehousing
- ◆ Industry Groups: The Waco System/International Air Transport Association (IATA)/Japan Air cargo Forwarders Association (JAFA)/Japan International Freight Forwarders Association (JIFFA)/Japan Customs Brokers Association/Nippon Automated Cargo and Port Consolidated System, Inc., etc

# TEAM **NNR** NNR GLOBAL NETWORK

We consider our network as one team.

One of the largest networks with the most locations in Japan

Since establishing our first overseas subsidiary in the United States in 1971, we have actively expanded our global network to effectively address the evolving dynamics of an increasingly globalized logistics landscape.

<Office details>



Number of business locations (including Japan)

Japan  
**28**  
Locations

**27** countries **145** cities

※As of April 2025

WACO  
Number of affiliates → **118** countries **121** companies

※As of April 2025

NNR is a member of the WACO group, a leading network overseas.



- World's leading global forwarders network
- Seamless transportation worldwide.
- NNR, as the exclusive representative from Japan.

■ ■ ■ Only one company per country is eligible to join.



# ■ ■ ■ F O R W A R D I N G ■ ■ ■

➤➤➤ Providing compassionate support with high-quality services

➤➤➤ Proposing optimal solutions tailored to our customers' needs



As a pioneer in Japan's air freight industry, we have handled air cargo since 1948. As an air freight forwarder, we have secured strategic global contracts with multiple major airlines, ensuring cost advantages and access to routes across the world. We offer services catering to wide-ranging customer needs, including the transportation of general cargo as well as precision devices, hazardous materials, temperature-controlled shipments, and more.



As a Non-Vessel Operating Common Carrier (NVOCC), we offer door-to-door ocean export/import transport such as FCL (full container load for a single customer) and LCL (less than container load with cargo from multiple customers consolidated into one container). We also have a procurement department dedicated to ocean freight that can arrange competitive rates, cargo collection, and domestic transport.



Offering swift and flexible overall optimization that leads to cost reduction



Solving supply chain issues



Supplying stable space through global contracts with carriers



Proposing international transportation that considers BCP measures and reduces environmental impact

# LOGISTICS

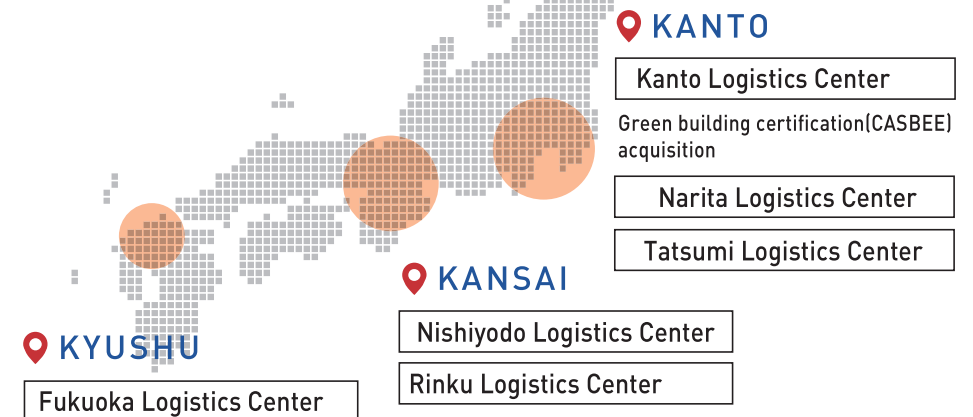
▶▶▶ Providing compassionate logistics to realize our customers' global vision

▶▶▶ Supporting customers' supply chains with state-of-the-art logistics centers



Nishittsu Kanto Logistics Center

NNR Global Logistics operates six logistics centers in Japan, serving as vital hubs in our customers' supply chains, connecting Japan with the rest of the world. We pack and ship boxes, from as small as one IC, and provide third-party logistics services, including inspections, kitting, online inventory information provision, and more. Moreover, our general and bonded warehouse spaces are integrated, a strength enabling inventory management of exports and domestic cargo in one warehouse, reducing costs. Exports move quickly into the bonded warehouse after packing/labeling, shortening lead times.



Proposing value-added services tailored to customer needs



Establishing a BCP system in collaboration with customers



High-spec features such as air conditioning systems



Centralized management of information using WMS

# COMMODITY

We offer transportation plans tailored to specific industries and purposes, such as specialty items, heavy goods, agricultural products, and fresh produce.

Utilizing our extensive experience and knowledge, we respond with speed and accuracy.

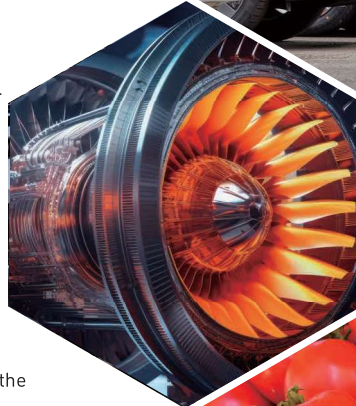
## Automobile

We provide transportation technology for completed vehicles and knock-down production parts, developed over many years. Consistent transportation is possible regardless of packaging form or volume. With specialized teams in Japan, the USA, China, and ASEAN, we offer proposal-based transportation for next-generation mobility such as EVs and support battery logistics.



## Aerospace

We leverage our group's network to globally support the supply chain for the expected growth in aerospace demand. We have obtained the EN/AS9120 quality certification, an international standard, ensuring safe, reliable, and accurate operations. Through continuous improvement, we provide services that exceed customer expectations and contribute to social development alongside the aviation and aerospace industries.



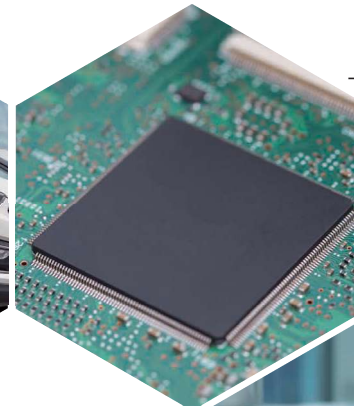
## Food

We deliver food overseas while maintaining its safety and freshness through optimal transportation. Our high-quality services minimize food loss during transportation and aim to contribute to a sustainable society. In collaboration with group companies, we also arrange exports of agricultural products from Kyushu and support the import and export of Japanese agricultural products.



## Semiconductor

With extensive experience and knowledge in transporting precision equipment such as semiconductors, we provide best-practice transportation services. From packaging to transportation, we achieve one-stop logistics services with international integrated transportation. Our specialized semiconductor team also supports cleanroom logistics.



## Chemicals

Our specialists, with years of experience and knowledge, accurately and swiftly handle the declaration of complex chemicals. We collaborate with partner companies to provide appropriate services that meet customer needs and comply with regulations in transportation and packaging.



## Apparel

We respond to the rapidly changing trends of the apparel industry and efficiently handle complex declaration procedures. We also support import tariff reductions and customs procedures under various economic agreements, utilizing our extensive experience and knowledge.

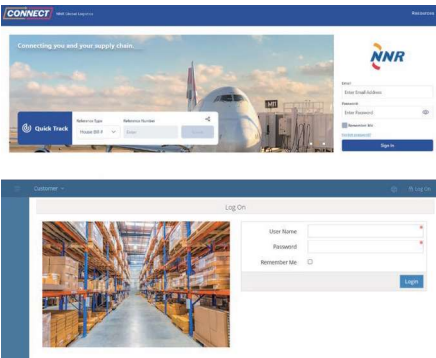


# ■ ■ ■ DIGITALIZATION ■ ■ ■

➤➤➤ Optimizing logistics through digitization

➤➤➤ Providing new value through advanced services

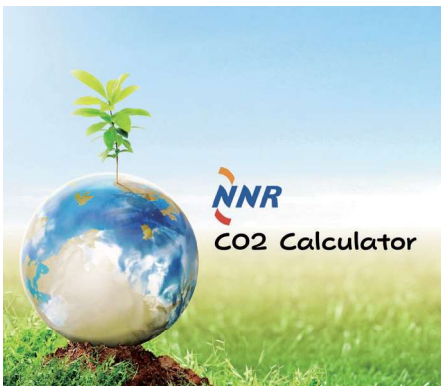
## ➤ Enhancing our Customer Portal Website



We added the ability to receive customer documents such as invoices and shipping instructions, boosting two-way communication with shippers and improving operational efficiency. We will continue to increase customer convenience in the future by enhancing and expanding features like estimates and cargo tracking.



## ➤ Developing Solutions Catering to Customer Needs



### ■ ■ ■ NNR CO2 Calculator

This tool calculates CO2 emissions for land, ocean, and air transport based on origin/destination, weight, and transport mode, providing this information to customers. Additionally, linked with NNR PowerNET System shipment data, it quantifies and visualizes CO2 emissions by shipment or organization, proposing environmentally friendly logistics services to aid customer decarbonization efforts.



➤ Centralizing information sharing by integrating our system with trade information collaboration platforms

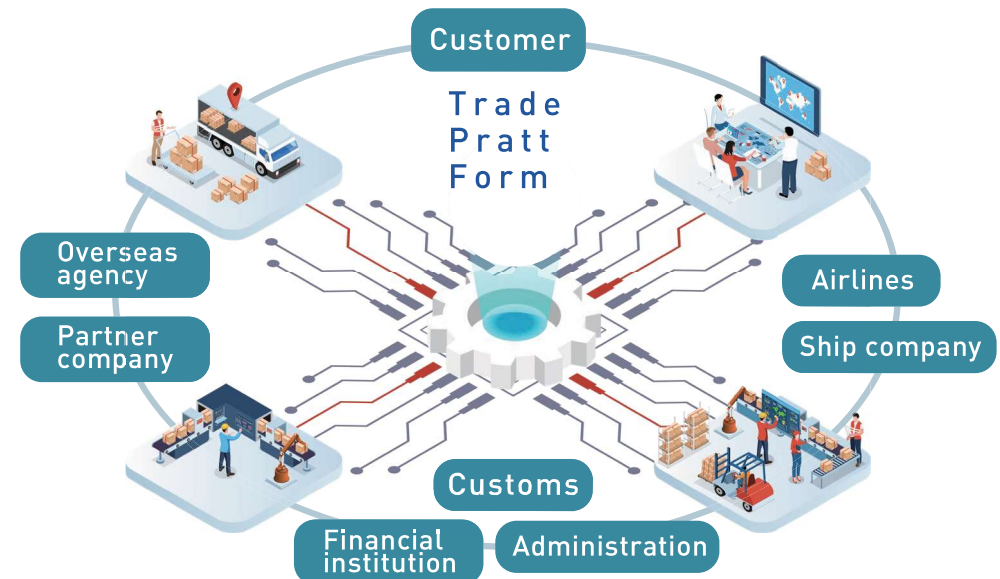


■ ■ ■ NNR PowerNETsystem

~Import/export management core system~

■ ■ ■ NNR WMS ~Warehouse management core system~

■ ■ ■ NNR Darwin ~Export inventory cargo management system~



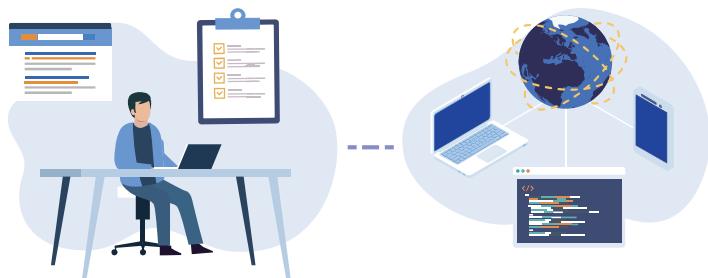
## CUSTOMS CLEARANCE



Export/import customs clearance for ocean and air cargo requires preparing customs paperwork based on various regulations varying by country/region and examination by a licensed customs specialist.

### Experienced customs brokers prepare accurate declaration documents

With abundant expertise and experience in customs clearance and related procedures, NNR Global Logistics' customs specialists ensure proper import/ export processing based on the latest information, including legal revisions.



NNR Global Logistics' customs specialists ensure proper import/ export processing



Leveraging IT  
(customs systems + AI-OCR)

### Streamlining declaration operations for faster processing

Additionally, we provide study sessions to address customers' inquiries and questions about customs, working to deliver safe and reassuring customs services.



Under the Authorized Economic Operator (AEO) program, NNR Global Logistics is a certified customs broker with systems established for cargo security management and compliance.

## QUALITY MANAGEMENT

NNR has become the first major Japanese forwarder to acquire all three AEO certifications (the "Triple Crown") for logistics companies.



Bonded Warehouse Operator Certification



Certified Customs Broker Certification



Specified Bonded Transportation Provider Certification



This is a program where customs approve and certify businesses with established cargo security management and legal compliance systems, providing measures to enjoy relaxed and simplified customs procedures.

### TAPA CLASS A

TAPA is a non-profit organization comprising high-tech manufacturers, logistics providers, consulting firms, and others. It establishes Freight Security Requirements (FSR), its unique security standards for cargo, and certifies logistics facilities that meet these criteria. CLASS A signifies logistics facilities meeting the highest security requirements.

### EN/AS9120

This is the standard for aerospace and defense quality management systems that augment ISO 9001 with additional aviation/aerospace and defense industry-specific requirements like safety and reliability.

AEO Certified Company	14
Number of TAPA CLASS A certified sites: Japan Sites	2
Number of TAPA CLASS A certified sites: Overseas subsidiaries sites	7
Number of EN/AS9120 certified sites: Japan Sites	7
Number of EN/AS9120 certified sites: Overseas subsidiaries sites	7
Number of EN9100 certified sites: Overseas subsidiaries sites	3

# NNR SUSTAINABILITY

NNR Group is engaged in various activities aimed at realizing a sustainable society.



## SAF NNR participates in ANA「SAF Flight Initiative」program ※FY2023

ANA (All Nippon Airways Co., Ltd.) is advancing its 'SAF Flight Initiative' program in collaboration with customers to reduce CO2 emissions across the industrial value chain through the use of Sustainable Aviation Fuel (SAF). We have arranged for a freighter using SAF to operate from Narita International Airport to Shanghai Pudong International Airport in China



※SAF stands for sustainable aviation fuel, including biojet fuel. It is produced primarily from raw materials derived from animals, plants, and waste, and its use is said to reduce CO2 emissions by approximately 80% compared to conventional fuels.

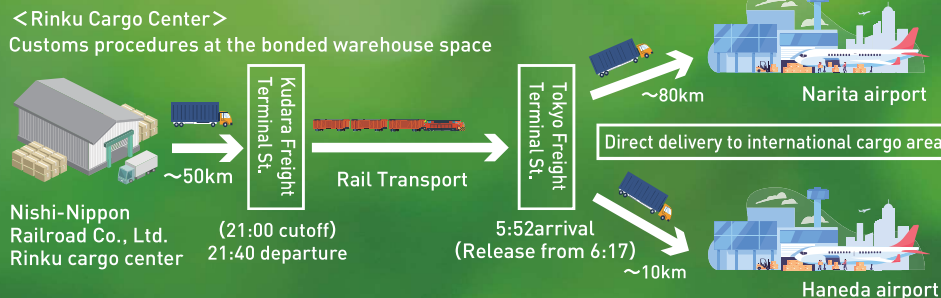


## “Earth-friendly transportation”=Green logistics initiatives

### ◆Modal Shift Initiatives

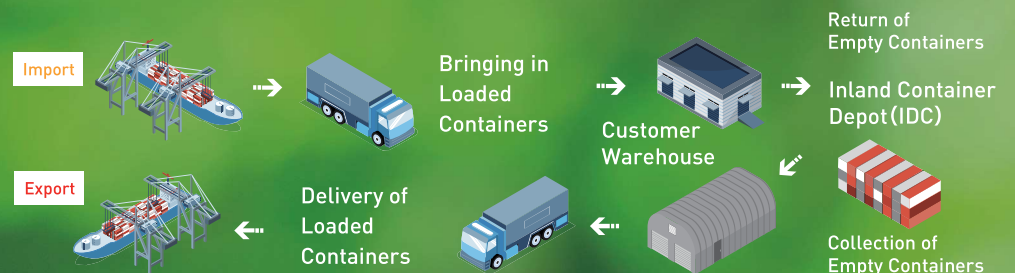
Modal shift refers to switching cargo transport from trucks to more eco-friendly modes like rail and ship. According to fiscal 2021 estimates by Japan's Ministry of Land, Infrastructure, Transport and Tourism, rail freight can be expected to emit around 1/11th the CO2 of trucking over the same route.

#### Example of Combined Rail Transport through Modal Shift



### ◆Container Round Use Through Inland Container Depots

The transportation distance of empty containers can be reduced by returning empty import containers to an inland container depot after cargo delivery rather than to the port. Similarly, collecting empty containers from an inland container depot shortens the transportation distance for exports. This round use of containers can reduce CO2 emissions in import-export activities, ease labor shortages, and help realize work-style reforms.

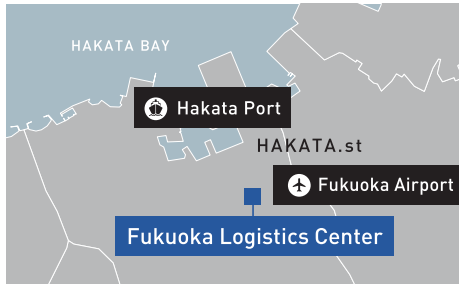


# TOPICS

Establishing new facilities to provide high-quality services and prompt responses in each area.

## TOPICS.1 Opening in 2022:Fukuoka Logistics Center

Expanding exports of food products from Kyushu.



- 1 Smooth access to overseas gateways such as Fukuoka Airport, Hakata Port, and Kitakyushu Airport.
- 2 Contributing to the optimization of supply chains for Kyushu's manufacturing, automotive, and semiconductor-related industries.

3 Enabling food imports and exports utilizing refrigerated warehouse functions.

Delivering popular Japanese sake and shochu in the Asian market.

## TOPICS.2 Opening in 2024:Kanto Logistics Center

Providing diverse and high-value-added services.



- 1 Excellent access from major airports and ports in the Tokyo metropolitan area.
  - 2 Handling precision instruments and refrigerated goods, providing fulfillment centers, and more.
  - 3 Environmentally conscious and sustainable warehouses.
- Obtained Comprehensive Assessment System for Built Environment Efficiency (CASBEE).

Engaging in activities that contribute to society and solve social issues, working towards a better living environment.

Initiatives for environmental conservation and the formation of a circular society.

Retrofit electric bus



Converting engines of existing diesel buses to motor and battery, turning them into environmentally friendly electric buses.

Nishi-Nippon Railroad Co., Ltd.  
Bus Business Division

Waste bus recycling



100% recycling of retired buses, breathing new life into old buses.

Kyushu Metal Industry Co., Ltd.

Activities for a sustainable society that considers the entire planet as a whole.

Sea turtle protection activities



Activities to protect and treat sea turtles that have washed ashore due to illness or injury, and returning them to the sea.

Uminonakamichi Marine Ecological Science Museum Co., Ltd.  
(Marine World Uminonakamichi)

Tree planting activities



Cultivating future greenery with children, building a rich natural environment together.

NNR Guangzhou

Initiatives as a company focused on people and the world.

Support for people with disabilities



Supporting young people and children with Down syndrome through soccer.

NNR U.K.

Support for visually impaired people



Supporting guide dog training centers to help visually impaired individuals achieve independence.

NNR Hong Kong



MADE with NNR.

We safeguard and deliver entrusted cargo responsibly,  
following the principle of 'one for one'. Like passing a baton,  
we seamlessly handle cargo from person to person.

With 70 years of pride, we ensure meticulous care  
and security for each cargo. In 2019, our dedication earned  
us the top rank in industry magazine rankings for air  
and ocean freight services.

Connecting aspirations with exceptional services,  
we bridge communities worldwide, one for one.



Connecting your dreams

